

Thom Grisi

PRODUCT DESIGNER

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grisi.design

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SKILLS

Stakeholder Management

Facilitating

Information Architecture

EDUCATION

Certificate in User Experience Design

General Assembly

2016 — 2017

Bachelor's Degree, Political Science & Government

Manhattanville University

2003 — 2008

SUMMARY

Product Designer with 7+ years of product design experience, shipping solutions across complex **enterprise and machine-learning platforms**. Proven ability to partner with product managers, engineers, UX researchers and content strategists to deliver cohesive, accessible and data-driven user experiences at scale.

EXPERIENCE

Senior UX Designer – End-to-End Accelerator

APR 2024 — AUG 2025

INDEED

- Designed and launched the MDP Data Catalog interface, reducing feature discovery time from hours to minutes for ML practitioners
- Developed a streamlined feature-registration workflow, addressing merge-request errors and driving a marked reduction in failed submissions
- Analyzed user feedback on the data-orchestration scheduler, implementing targeted UI refinements that streamlined workflows and enhanced overall usability
- Mentored a junior UX researcher on selecting research methodologies, designing and moderating studies, and synthesizing insights to ensure findings informed design decisions

Senior UX Designer – Financial Systems

JUL 2022 — APR 2024

INDEED

- Mentored new UX hires and contractors on best practices for collaboration, design reviews and maintaining high quality across projects
- Conducted mixed-method research — interviews, usability tests and surveys — to validate design solutions, uncover hidden pain points and translate findings into design-system-aligned artifacts

- Applied Indeed's design-system standards across all deliverables, boosting UI consistency and accelerating handoff to engineering

Sr. UX Designer

MAY 2021 — JUL 2022

VERIZON

- Partnered in cross-functional journey initiatives with product managers, developers, and UX researchers to improve key workflows across login, onboarding, and account management
- Articulated design rationale in stakeholder critiques and presentations, aligning user, business, and technical requirements behind every interaction decision
- Conceptualized visionary solutions through wireframes, interactive prototypes, and visual mockups — driving alignment on strategic usability improvements
- Analyzed user flows and metrics, using analytics and heuristic reviews to pinpoint friction, recommend optimizations, and boost task completion rates

UX Designer

OCT 2018 — MAY 2021

AMERICAN EXPRESS

- Acted as interim Product Owner and UX Designer: wrote user stories, prioritized backlogs and coordinated two-week sprints with a cross-functional development team
- Facilitated cross-functional workshops to define requirements and align on success metrics, accelerating release cycles
- Produced high-fidelity prototypes and UI guidelines, ensuring compliance and audit readiness

UX Designer

NOV 2017 — APR 2018

HS DESIGN, INC.

- Co-created augmented-reality prototypes for Microsoft HoloLens, defining gesture and voice interactions per FDA human-factors guidelines
- Designed touchscreen interfaces and clear information architectures for medical devices, mapping complex clinical workflows into intuitive navigation that reduced user training time
- Presented interactive prototypes to remote cross-functional teams, accelerating stakeholder alignment and iteration cycles